

Water has no substitute...
Conserve it!

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News Release

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9:30 a.m., August 29, DOW Updates: Water service shutdown on Ananalu Road, Anahulu Road and a portion of Kūhi'ō Highway in Wainiha, water services restored to customers on Powerhouse Road

WAINIHA - The Department of Water (DOW) announces an emergency water service shutdown for customers located on Anahulu Road, Ananalu Road and a portion of Kūhi'ō Highway; between Ananalu Road and Powerhouse Road in Wainiha for 2 to 3 hours and began at approximately 9 a.m. today. DOW crews are conducting repairs to a mainline break in the system and have isolated the leak to minimize water service disruption for customers, therefore, services to some customers in the area may not be affected during the shutdown.

Water services have been restored to all customers on Powerhouse Road in Wainiha as of approximately 9 a.m. this morning.

After repairs are completed and water is returned to the mainline, DOW crews will conduct the necessary flushing of the system. During the flushing, customers may experience low water pressure. Additionally, when the water main is turned back on air and or existing sediment may be mixed into the water causing it to appear white or milky at the tap. This is normal, and if it occurs, customers may flush out water from an outside hose bib until water is clear.

Access to potable water from two hydrant connections fitted with faucets, located at the intersection of Powerhouse Road and Kūhi'ō Highway in Wainiha will remain in place for residents. A trailer-mounted water tank containing potable water is also available and is stationed at the Hanalei Colony Resort's parking lot; located at 5-7130 Kūhi'ō Highway in Hanalei. Customers should bring their own containers to fill.

Water conservation notice continues for all Wainiha residents until further notice in order to avoid a full water outage. DOW is monitoring water tank levels during the repairs and will announce when the conservation notice is lifted.

An update will be provided as soon as new information becomes available. To monitor updates online, visit www.facebook.com/KauaiDOW.

To sign up for BlackBoard Connect CTY notification service, visit www.kauai.gov/KEMA or call the Kauai Emergency Management Agency at 241-1800.